

Daniel C. Smith

Arbitrator / Appraiser

Professional History

- 2003 – present* **Arbitrator, Appraiser.** Serve as a single neutral Arbitrator for Construction related disputes. Award damages involving all building trades, including but not limited to, concrete, plumbing, electrical, structural and water loss issues. Also serve as appraiser in Insurance Code 2071 Appraisal of Insurance Claims for loss and actual cash value disputes.
- 1998 - present* **Damage Appraiser.** Provide comprehensive technical support for Expert Witness Testimony, Fair Market Valuations and Damage Appraisals. Responsibilities include comprehensive valuations of damaged properties and building systems, estimating, computer aided drafting and onsite damage assessments, as well as compiling and extrapolating data, analyzing reports and diagraming total losses. Also provide technical support for alternative dispute resolution and litigation matters.
- 1997 - 1998* **Claims Representative,** State Farm Insurance Company. Provide customer service and claims resolution to insurance policyholders. Responsibilities included extensive client communication, on-site claim evaluations and valuation of damaged property, as well as resolution of coverage questions and determination of liability.
- 1989 - 1997* **Service Technician,** State Farm Insurance Company. Provide comprehensive maintenance and repair of building systems and equipment, including HVAC, plumbing, electrical and telephone, as well as both rough and finish carpentry.

Education

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| Ongoing | Technical and Trade seminars |
| 2013 | Pepperdine School of Law, Straus Institute for Dispute Resolution Professional Skills Program: STAR: A Systematic Approach to Mediation Strategies |
| 2013 | Caltrans Dispute Resolution Board (DRB) and Advisor (DRA) Program |
| 2009 | Pepperdine School of Law, Straus Institute for Dispute Resolution Professional Skills Program: Resolving Complex Construction Disputes |
| 2003 | Arbitration Certificate Program |
| 2000 | University of Phoenix, LA. Bachelor of Science / Business |
| 1992 | California Lutheran University, Business Administration Major |
| 1991 | San Jose State University, Business Administration |

Selected Achievements

- Certified Water Damage Restoration Technician
- AutoCad Technician
- Xactimate Technician
- Licensed California Class B Contractor

