

Thomas L .Craig

Mediator, Arbitrator, Umpire

Professional History

2000 - present Full-time Dispute Resolution Neutral
1994 - 2000 Negotiator/Claims Consultant; CNA Insurance Companies
1980 - 1994 Senior Claims Representative, Division Claims Supervisor, Branch Claims Manager; American States Insurance Company
1978 – 1980 Claims Adjustor; GAB Business Services

Education

1973 B.A, History, California State University at Long Beach.

Qualifications

Over 30 years of participation in settlement conferences and mediations as neutral and before numerous judges and special masters.

Extensive experience in complex, multi-party construction defect matters; interface with developers, general contractors, subcontractors and experts. Insurance issues include additional insured disputes including formulation of joint defense agreements, coverage disputes and analysis, contractual matters.

As a claims professional, fully trained in investigation, adjustment and resolution of multi-line claims including construction defect, personal injury, commercial and personal automobile liability and physical damage matters and first-party property losses, including business interruption.

Representative Cases

Over 700 mediations or arbitrations conducted as neutral. Mediation and arbitration of cases involving construction defects, insurance carrier disputes, additional insured issues, professional liability matters, real estate disclosure issues and personal injury cases, including wrongful death.

Multi-Party Dispute Resolution Experience

Experience in mediation of single-home and large production home developments with some multi-party construction defect cases involving as many as 120 parties.

Alternate Dispute Resolution Experience

Twenty-six years experience attending settlement conferences and mediations as claims professional. Since 2000, almost exclusively as negotiator for numerous parties in complex, multi-party construction defect mediations before several judges and special masters.

Awards and Honors

1999 West Coast Casualty Seminar Jerrold S. Oliver Award of Excellence

Certifications and Affiliations

Certified Better Business Bureau, AUTO-LINE Arbitrator
American Arbitration Association, Panelist
Association for Conflict Resolution, Member
California Dispute Resolution Council, Member